NEW YORK STATE CHILDREN’S PROGRAM ADMINISTRATOR CREDENTIAL COMPETENCIES

TOPIC I: FAMILY CHILD CARE

COMPETENCY AREA 1: RELATIONSHIPS
Competence is demonstrated by the ability to:

1. Develop and maintain relationships with families, listening and communicating daily to build mutual understanding and trust.
2. Respect for individual family’s values, practices, culture, and beliefs.
3. Form secure relationships with each child by showing attention, affection, respect, and understanding based on each child’s unique need.
4. Effectively and confidentially communicate sensitive information with families.
5. Encourage, support and allow family participation in the program.
6. Consider all other household members by respecting their personal needs, space and belongings.
7. Separate professional and personal relationships.
8. Accept the professional responsibility as a credible source of information and point of reference for families.
9. Implement a plan for transitioning children and families into and out of programs.

COMPETENCY AREA 2: ETHICS AND LEGALITY
Competence is demonstrated by the ability to:

1. Identify and model ethical conduct to children and families, personnel and the community based on NAEYC Code of Ethics & NYS Core Body of Knowledge.
2. Separate child care and personal activities during business hours, prioritizing the children’s needs and activities above all else.
3. Maintain complete confidentiality involving the welfare of children and families.
5. Develop an emergency preparedness plan to protect children and families from a major disaster.
COMPETENCY AREA 3: PROFESSIONAL ACTIVITIES

Competence is demonstrated by the ability to:

1. Assess self as a professional to identify areas where performance could be improved.
2. Establish short and long-range professional and educational goals.
4. Create quality experiences for children, parents, and staff.
5. Continually evaluate the program for quality improvement.
6. Participate in professional organizations and/or professional activities to access up-to-date information in the field.
7. Develop professional networks with family child care providers and other support services to share common goals and concerns.
8. Work as a team member with co-workers, families, and the community.
9. Identify and collaborate with community resources available for screening, assessment and referral of children to services.
10. Advocate for yourself, children and families, and the profession.
11. Create and articulate program philosophy to families and community.
12. Maintain a professional development file that contains documentation of all professional development activities.

TOPIC II: CHILD DEVELOPMENT

COMPETENCY AREA 4: RESEARCH, THEORY AND ASSESSMENT

Competence is demonstrated by the ability to:

1. Identify developmental stages of children birth to twelve: physical, cognitive, language, social, emotional and creative.
2. Understand and apply the current research in brain development.
3. Recognize the influence of both nature (genetics) and nurture (environment) in a child’s development.
4. Use assessment skills in observing and documenting children’s development and behavior.
5. Use assessments based on observation in discussions with families and in planning for individual children.
6. Describe variations in children’s temperaments and assess the impact on relationships and behavior.

COMPETENCY AREA 5: SOCIAL–EMOTIONAL-CREATIVE

Competence is demonstrated by the ability to:

1. Support child’s emotional well-being and establish a secure, trusting, and respectful relationship.
2. Encourage positive social interaction among children and promote strategies of conflict resolution.
5. Support and respect the child’s attempts to gain autonomy, control and competence.
6. Use positive guidance methods, not punishment.
7. Use appropriate guidance methods based on a child’s temperament, age, developmental stage and individual needs.
8. Recognize the signs of stress in a child, identify the cause, and work to alleviate it.
9. Foster creativity by providing a variety of experiences.

COMPETENCY AREA 6: COGNITIVE, LANGUAGE/LITERACY, PHYSICAL

Competence is demonstrated by the ability to:
1. Create an environment that promotes literacy and language development.
   a. Support infant and toddler’s emergent literacy through the use of language and appropriate literacy activities.
   b. Support children’s emergent language through adult child verbal and non-verbal interactions.
2. Support children’s efforts at developing fine and gross motor skills.
3. Provide daily opportunities for physically active play.
4. Recognize and use opportunities for learning.
5. Provide many opportunities for children to learn through exploration and repetition.
6. Apply knowledge of physical, cognitive and language development, and socio-emotional development of children.
7. Provide opportunities for children to observe and experience cause and effect.
8. Provide learning opportunities for children in mathematics, science and technology.
9. Recognize developmental indicators that suggest the need for a referral for further assessment and evaluation.
10. Use knowledge of children’s families and their cultures to support decisions regarding program planning.

TOPIC III: ENVIRONMENT

COMPETENCY AREA 7: HEALTH AND SAFETY

Competence is demonstrated by the ability to:
1. Know and adhere to licensing and regulatory requirements.
2. Maintain supervision of all children to ensure their safety at all times.
3. Know the indicators of child abuse and maltreatment and follow the legal requirements and procedures for reporting child abuse or maltreatment.
4. Regularly review and update policies and procedures, such as safety requirements, fire prevention, and evacuation.
5. Use observation as a means of ensuring health, safety, and protection of children.
6. Apply knowledge and understanding of SIDS and Shaken Baby Syndrome.
7. Analyze environments regularly to support the development, implementation and maintenance of health and safety policies and procedures.
8. Remove any recalled child product.
9. Identify and apply standards and protocols for infection control and universal precautions.
10. Describe and identify the signs and symptoms of common diseases and illnesses.
11. Implement the latest professional information on nutrition and plan nutritious meals and snacks, based on individual child’s needs.

12. Serve all food to children in accordance with the USDA guidelines.

**COMPETENCY AREA 8: FACILITIES**

*Competence is demonstrated by the ability to:*

1. Create and maintain an environment in compliance with all applicable codes, rules, and regulations.

2. Arrange the space and use materials to create a balance to meet the needs of both the children and the adults including the provider’s family.

3. Design safe and developmentally appropriate environments which uses the physical space to create learning opportunities.

4. Plan an environment that balances safety and exploration.

5. Design and provide space for activities, including areas for small-group play or individual activities.

6. Assess the environment regularly with research-based instruments (such as Family Day Care Rating Scale).

7. Implement a program with adequate age-appropriate and culturally-appropriate materials rotating and adding new materials accordingly.

8. Create an environment that encourages children to develop an appreciation of aesthetics.

**COMPETENCY AREA 9: CURRICULUM**

*Competence is demonstrated by the ability to:*

1. Implement a program that promotes all aspects of development.

2. Use the sequence of developmental stages to design open-ended activities for multi-age groups.

3. Implement curriculum for children based on recorded observations of individual needs and interests.

4. Establish and maintain a bias-free, inclusive curriculum and environment.

5. Plan, implement, and evaluate developmentally appropriate curriculum through play.

6. Provide materials appropriate for children’s developmental skills.

7. Develop written plans that provide children’s choices as they pursue their own interests with the aim of channeling their efforts toward using emerging skills.

8. Provide opportunities for repetition of mastered skills through consistent manipulation and exploration of materials.

9. Provide a balance of adult and child initiated activities.

10. Establish schedules and routines based on children’s individual needs.

**TOPIC IV: BUSINESS PRACTICES**

**COMPETENCY AREA 10: RECORDKEEPING**

*Competence is demonstrated by the ability to:*

1. Establish and maintain a system of enrollment that includes written contracts programmatic and financial policies that clearly reflects all regulatory requirements.
2. Implement a system of recording and updating information on all children and families enrolled: enrollment, attendance, observation, medical, child abuse and maltreatment, health emergencies.
3. Implement a system to record and update records related to licensing/regulation such as professional development, medication errors and accidents.
4. Identify and evaluate business models that are most advantageous for individual circumstances.
5. Ensure confidentiality of all written or electronic records concerning children and families.
6. Implement a system of open communication with families.
7. Establish a system of business practices for tracking and monitoring income and expenses.
8. Explore technology to support effective recordkeeping.

**COMPETENCY AREA 11: FINANCIAL PLANNING**

**Competence is demonstrated by the ability to:**

1. Develop a financial plan including income goals, benefits, and retirement.
2. Create, monitor and adjust program budget based on enrollment, including operating expenses, capital expenses, and insurance.
3. Separate personal finances from business finances.
4. Identify resources beyond parent fees to support the program.
5. Utilize accountants or financial advisors, as needed.
6. Develop marketing strategies and marketing materials.

**COMPETENCY AREA 12: HUMAN RELATIONS AND PERSONNEL MANAGEMENT**

**Competence is demonstrated by the ability to:**

1. Develop and apply personnel policies and procedures in accordance to all applicable labor laws and regulations, including required benefits (FICA, Unemployment Insurance, Disability, Worker’s Compensation), recruitment, hiring, supervising, termination, American with Disabilities Act, payment of withholding/taxes.
2. Comply with all applicable labor laws including those regarding family members who work in the child care program.
3. Establish and implement effective communications with individuals, community agencies and organizations that could provide support and services to the program and families.